



# COX & KINGS TRAVEL



## THE GRAND AMERICAN ASTRONOMICAL EXPERIENCE

WITH CRIS ELLIS

OCTOBER 2013

**Bookings exclusively available through Cox & Kings Travel**

Contact our travel specialists on **1300 836 764** or email [travel@coxandkings.com.au](mailto:travel@coxandkings.com.au)

Cox & Kings House, 72 Market Street, South Melbourne, VIC, 3205

Tempo Holidays Pty Ltd trading as Cox & Kings ABN 51007331213, VIC License 31341

OCTOBER 2013

## THE GRAND AMERICAN ASTRONOMICAL EXPERIENCE WITH CRIS ELLIS



*Arizona Radio Observatory, Mt Graham, Tucson, Arizona*



### INTRODUCING CRIS ELLIS

Our tour leader is Cris Ellis, he has been passionate about astronomy from the age of 8, and is well known in Australian astronomy. He is the founder and owner of Astronomy Alive in Melbourne, one of Australia's major telescope suppliers – providing outstanding solutions from beginner to professional level astronomy. Cris is founder and president of the Astronomical Society of Melbourne, Australia's friendliest society team. He is the most active telescope designer and custom craftsman in Australia. He created and teaches astronomy courses at various TAFE colleges in Melbourne, as well as specialist presentations and teaching roles for Melbourne's universities and schools. He performs key note opening addresses at conferences, and is Australia's most active astronomy specialist 'Night Sky' viewing guide, having performed in excess of 1,000 night sky viewing events over the decades. He is also an accomplished astronomy author having recently completed a new VCE/ HSC text for Year 12.

Cris has extensive international experience assisting in the creation of astronomy groups in Asia - having travelled widely in the region for business for decades. It is through his many

personal contacts that we have gained entry to sites which are normally off limits to visitors.

This tour is designed for beginners, experienced astronomers and those with a more general interest in exploring parts of the USA alike. Visits to the world's most famous observatories and their facilities are only a part of the picture. This tour is also tailored to highlight an array of sites in the USA as well, with time in the Hawaiian islands, coach travel through the picturesque Nevada Desert to Las Vegas and the Grand Canyon, a visit to 'the old west' in Tucson, and Florida's resort area of Orlando – places which are missing from many other tours.

Professional guides will be on hand for the sightseeing, while visits to the observatories will be in the hands of Cris and his local contacts including resident astronomers at remote observatories. Cris & his wife Gael will accompany the group from Melbourne until the completion of ground arrangements in Orlando.

This is a very special itinerary, with only one planned departure. Numbers are strictly limited to a maximum of 35 passengers due to restrictions placed on us by some observatories.

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## Day 1 Fri 04 Oct: Depart Australia

Passengers depart Melbourne via Sydney for Honolulu this evening on QANTAS. (Passengers from Sydney will join the flight in Sydney. Brisbane passengers will connect in Sydney. Passengers from other cities should inquire as to airfares and flight connections applicable).

Fly across the International Dateline and arrive in Honolulu this morning. A coach will be waiting to transfer you to the well located, Hilton Waikiki Hotel for a 3 night stay. (Transfer is not included when passengers arrive on flights other than the group flight). The remainder of the day is at leisure, before joining your host, Cris Ellis for a rundown on the tour, a welcome dinner, and chance to get to know fellow passengers. (D)

## Day 2 Sat 05 Oct: Honolulu

We include a half day tour of the city this morning. Highlights include the Kawaiahao Church, the Aloha Tower, and a visit to the USS Arizona memorial at Pearl Harbour. The remainder of the day is at leisure. (B)

## Day 3 Sun 06 Oct: Honolulu

Today is at leisure to enable you to see more of Honolulu on your own. (B)

## Day 4 Mon 07 Oct: Honolulu - Hilo

Transfer to the airport for the flight to Hilo, the largest city on the big island of Hawaii. On arrival, transfer to our hotel for the next 3 nights, Castle Hilo Hawaiian. The remainder of the day is at leisure. (B)

## Day 5 Tue 08 Oct: Kilauea

Today we include a full day tour to Volcanoes National Park. From the visitor centre we follow the Crater Rim Drive to the Jaggar Museum and the Kilauea Overlook, then to the steam vents and sulphur banks. We also visit the Thurston Lava Tube and on the return drive to Hilo we pause at the magnificent Rainbow Falls before returning to the hotel late this afternoon. The evening is at leisure. (B,L)

## Day 6 Wed 09 Oct: Mauna Kea

We depart Hilo by four wheel drive vehicle for the journey up to the world's most famous Observatory complex on the summit of Mauna Kea, which is situated at approximately 4,000 metres above sea level. The tour will stop at the visitor information centre for a short review of the facilities and acclimatisation. Later, proceed to the summit. Visit Keck Observatory featuring twin 9.8 metre diameter telescopes, Subaru Observatory featuring an 8.2 metre diameter telescope. We will also visit Gemini North (8.1 metre telescope), Canada France Hawaii telescope (3.6 metres), the UK infra red telescope, and US infra red telescope before returning to Hilo in the late afternoon. (B, L)

## Day 7 Thu 10 Oct: Hilo – Los Angeles

Transfer to the airport for the flight to Honolulu and on to Los Angeles. On arrival, transfer to our down town hotel, Crowne Plaza Beverley Hills for 3 nights. The remainder of the day is at leisure. (B)

## Day 8 Fri 11 Oct: Los Angeles, Mt Wilson Observatory

See Los Angeles on tour this morning. Highlights include Hollywood Boulevard, Sunset Strip, the shops of Rodeo Drive and Beverly Hills, as well as the business and cultural hubs of the downtown area and the Walt Disney Concert Hall. Following an afternoon at leisure and dinner, we depart by coach for Mt Wilson Observatory for a viewing session with the 60 inch telescope – the world's most powerful visual telescope. We also see the Hooker 100 inch telescope which was the world's largest and most powerful telescope until the Palomar telescope was commissioned. Staff will be on hand to answer questions. (B, D)

## Day 9 Sat 12 Oct: Los Angeles

Today is free in Los Angeles to enjoy more of the city at your leisure. (B)

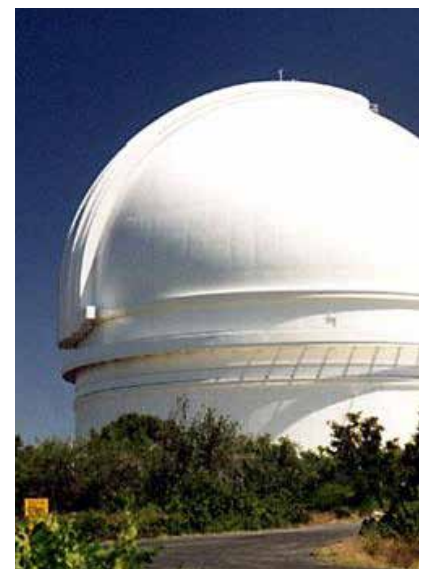
## Day 10 Sun 13 Oct: Los Angeles – Palm Springs

We board our coach for a visit to the Palomar Observatory to see the famous Palomar telescope (5.0 metres). This telescope is constructed in the old style which is different to that of the modern day systems. The Palomar telescope uses a yoke mount weighing 320 tonnes and the telescope itself is 150 tonnes.

This is the most famous historical telescope in the world. It has made more discoveries than any other and was the first "Super Telescope" on completion in 1949. It was the largest telescope in the world until the Keck



Honolulu, Hawaii

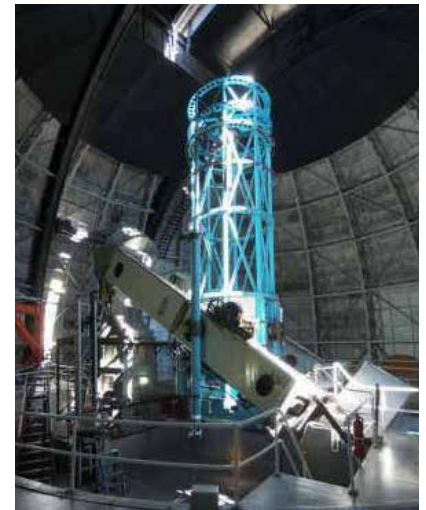


Palomar Observatory, Los Angeles, California

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*Grand Canyon, Arizona*



*Hooker Telescope, Mt Wilson Observatory, California*

Telescope on Mauna Kea was completed in 1990. The observatory also features the key telescope that has created all of the modern star atlas images – the Palomar Schmidt Camera (1.8 metres), and the Samuel Eschin 1.2 metre telescope.

This facility represents a major monument to astronomy in the eyes of all amateur enthusiasts globally. It also features a number of world first's such as the first "Pyrex" mirror in any telescope. Afterwards we drive to Palm Springs to stay overnight at Best Western Plus Las Brisas. (B)

**Day 11 Mon 14 Oct: Palm Springs – Las Vegas**

This morning we board our coach to drive across the Sierra Nevada desert for Las Vegas. This afternoon is free in Las Vegas to take in this glitzy oasis which is famous for its casinos. Try your hand at the tables or wander around at leisure. Las Vegas comes alive at night and it's yours to enjoy. (B)

**Day 12 Tue 15 Oct: Las Vegas – Grand Canyon**

We hit the road again, and by early afternoon we arrive at the awesome Grand Canyon. Enjoy a short tour of the South Rim with a local ranger. Stay overnight at Best Western Premier Squire hotel near the park entrance. (B)

**Day 13 Wed 16 Oct: Grand Canyon – Phoenix**

The first stop today is the Meteor Crater near Winslow, which was created around 50,000 years ago when a meteorite of approximately 50 metres wide struck. We enjoy a tour of the rim before driving to Flagstaff to visit the Lowell Observatory where Clyde Tombaugh used the

24 inch Alvan Clark refractor telescope (most famous refractor manufacturer ever), to make history by discovering Pluto. Our afternoon drive takes us to Phoenix for overnight at Doubletree Paradise Valley Scottsdale. (B)

**Day 14 Thu 17 Oct: Phoenix – Tucson**

Our morning's drive brings us to Tucson. After a short tour of the city this afternoon we check in at Embassy Suites Paloma Village for 3 nights. (B)

**Day 15 Fri 18 Oct: Mt Graham Observatory**

Drive to Mt Graham this morning. We arrive in time for a box lunch before proceeding to the observatories. We will tour the control rooms, the living quarters, the research data rooms of all three observatories - the Vatican Advanced Technology Telescope, the Arizona Radio Telescope, and the Large Binocular Telescope – the largest cutting edge telescope in the world with two mirrors each of 8.4 metres. If there are any astronomers awake and available, we will be able to speak to them and ask questions. After our visit we will travel along the "salsa trail" and enjoy a meal with local flavour before returning to Tucson late this evening. (B, L, D)

**Day 16 Sat 19 Oct: Tucson, Kitt Peak**

Enjoy a leisurely morning in Tucson. This afternoon we include a visit to Kitt Peak Observatory where the world's largest and most powerful solar telescope (and the twin of Australia's largest telescope being the Anglo Australian Telescope at 4 metres aperture), is located. Kitt Peak boasts the largest collection of telescopes in the USA, with 22 at the facility. Return to Tucson. (B)

**Day 17 Sun 20 Oct: Tucson - Orlando**

Fly to Orlando today via Dallas. On arrival transfer to Holiday Inn The Castle for 4 nights. (B)

**Day 18 Mon 21 Oct: Orlando, Kennedy Space Center**

Our full day tour takes us to Cape Canaveral for a guided tour of the Kennedy Space Center. See the NASA launch sites of the Mercury, Gemini and Apollo programmes. Relive the launch of America's first satellite at the Air Force Space and Missile Museum. Other highlights include the launch complex where Alan Shepard lifted off on America's first human space flight, and Apollo Launch Pad 34 where the tragic Apollo 11 fire occurred. See the Apollo control room, and a fully laid out Apollo Saturn V rocket from end to end with all the lunar system equipment detailed. See the Apollo capsules up close and personal, plus the largest collection of space memorabilia that exists in the world. Later, we enjoy dinner in the company of an astronaut – the perfect end to our day in space, before returning to Orlando. (B,D)

**Day 19 Tue 22 Oct: Orlando**

Today is at leisure in Orlando. Why not take in one of the famous theme parks, or simply relax. (B)

**Day 20 Wed 23 Oct: Orlando**

Today is at leisure in Orlando. Why not take in one of the famous theme parks, or simply relax. (B)

**Day 21 Thu 24 Oct: Depart Orlando**

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Kennedy Space Centre, Florida

After a leisurely morning, we transfer to the airport for the flight home via Dallas. (Passengers who are returning to Australia on flights other than group flights should make their own arrangements for airport transfers). (B)

**Day 22 Fri 25 Oct: In Flight**

**Day 23 Sat 26 Oct: Arrive Australia**

After losing a day crossing the International Dateline we arrive in Brisbane early this morning. Passengers for Melbourne or Sydney board domestic services at Brisbane.

### **A few important considerations –**

Touring days have been designed to be as leisurely as possible. However, the itinerary includes visits to two observatories which are in remote locations at high altitudes, the highest being Mauna Kea at 4,000 metres above sea level. Temperatures at high altitudes are usually much colder than those at lower altitudes. It is not uncommon for daytime temperatures to drop to around freezing point in the open.

While we will spend much of the time indoors, there may be need to walk for short distances in the open on some occasions. Altitude sickness affects some people - although some time will be taken to allow visitors to acclimatise – which may minimise the effect. Some climbing of stairs may be required at observatories. Passengers should ensure that they consult their doctor regarding the effects of altitude sickness before considering travel. Decisions to evacuate passengers to lower altitudes where necessary will be made at the sole discretion of local authorities without recourse.

Occasional adverse weather conditions may cause the closure of observatories at short notice. If this was to occur alternate sightseeing will be organised where possible. It should be noted that observatories are working scientific centres and not tourist sites. On occasions there may be some restriction on photography or access to certain areas.

*Note: This tour is an exclusive design of Cris Ellis (Astronomy Alive) and Tempo Holidays Pty Ltd.*

### INCLUSIONS

- Return airport transfers (on air and land package only)
- Accommodation in first class hotels
- Meals as specified in itinerary
- Dinner with an astronaut
- Air conditioned touring coaches (except where 4WD or observatory vehicles are used)
- Sightseeing and entrances fees as per itinerary
- Professional local guides for sightseeing
- Porterage and tips to escorts
- Services of Cris Ellis

### EXCLUSIONS

- Any service not mentioned in the itinerary
- Room extras
- Beverages
- Visas



Kitt Peak Observatory, Tucson, Arizona

### Prices per person

**AUD \$9,630 twin share / double**  
**AUD \$11,995 single room**

Air and land package price includes: return airfares from Melbourne, Sydney and Brisbane to Orlando and associated taxes

**AUD \$7,120 twin share / double**  
**AUD \$9,485 single room**

Land only: excludes flights from Australia to Honolulu, Honolulu to Los Angeles, Orlando to Australia, but includes flights as noted in booking conditions under airfares.

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## TERMS & CONDITIONS

This tour has been especially designed in association with Cris Ellis an astronomer, and founder and president of the Astronomical Society of Melbourne.

Tempo Holidays Pty Ltd trading as Cox & Kings (referred to as the Company in this document), acts as the exclusive travel agent for reservations on this tour. The Company is a licensed travel agent, and a member of the Travel Compensation Fund (TCF). This affords Australian consumers with the maximum financial protection under law. The Company is also a member of the Australian Federation of Travel Agents (AFTA), and the Council of Australian Tour Operators (CATO).

Please read this information carefully as payment of your deposit will constitute your agreement to all terms and conditions set out below.

## VALIDITY & PRICING

The brochure is valid for the dates shown. All prices are quoted in Australian dollars (A\$) and are current at the time of publication. (24 Jan 2013). The Company reserves the right to amend prices if the cost of services increases by 2.5% or more. Increases may be incurred through alterations in exchange rates, rises in tariffs applicable to the date of travel, airfares, fuel surcharges, taxes, or other price rises beyond the control of the Company. No representation is made to imply that identical, or similar product may, or may not, be obtained at a lower price. Receipt of your payment signifies the acceptance of the costs of services provided on your invoice, E&OE\* accepted.

## TOUR OPERATION AND BOOKING INFORMATION

This tour is operated by Tempo Holidays Pty Ltd trading as Cox & Kings on behalf of Cris Ellis who will act as a tour escort and will travel with the group throughout the land arrangements from Honolulu to Orlando in terms of the itinerary. The tour will operate subject to the participation of a minimum number of passengers. Passengers will be notified at least 60 days prior to the scheduled departure date should a decision be made to cancel the tour on this basis. Should the tour be cancelled, the full cost of land and air arrangements paid will be refunded, except where passengers have purchased international airfares which are not part of the group airfare used within this tour. Where non-group airfares have been purchased these will be subject to the fare rules and cancellation charges of the airline concerned on all occasions. As this is a special departure, bookings and payments may only be made directly through our licensed travel agency, Tempo Holidays Pty Ltd trading as Cox & Kings at 72 Market Street, South Melbourne Vic.

## ACCOMMODATION STANDARDS

Hotels are generally selected for location, facilities and value. Classifications are based on assessments provided by local tourist authorities in the countries concerned and reflect the type of facilities offered, rather than denoting a style of hotel. Photographs are intended to give a general impression only and city maps are only a guide to the location of the hotel.

## Hotel Facilities

The mention of facilities such as parking, gyms, saunas etc does not imply that the use of these is free. Where charges apply, they will be

payable locally (unless otherwise specified). Tea and coffee making facilities in rooms are the exception rather than the rule. Swimming pools, heating and air-conditioning are not necessarily available all year round.

## Bedding Configuration

Prices are generally based on standard twin share accommodation. Requests for specific bedding types must be made at the time of booking, but are not guaranteed. Double rooms may have either twin or double beds. It is common practice to link two single beds together to use as a double bed. Single rooms are often smaller than other rooms and may contain a single bed.

## SPECIAL REQUIREMENTS

No special provision is made for travellers with physical or mental disabilities. We will be pleased to request special dietary requirements, however we make no guarantee that these will be provided. Some accommodation and sightseeing may involve walking or climbing stairs.

## PASSENGER PARTICIPATION

The Company or its agents reserve the right to refuse a reservation, or to exclude a passenger from a service whose socially unacceptable behaviour or medical condition is likely to effect the smooth operation of a service, or adversely affect the safety or enjoyment of other passengers. Any decision to refuse carriage, or exclude any person on these grounds will be made without recourse, refund or compensation. Passengers under 18 years of age are not eligible as tour participants.

## VARIATION AND

## CANCELLATIONS

Product descriptions were correct at the time of publication. The Company and its agents reserve the right to cancel or modify services due to events beyond our control including a lack of sufficient participants, or adverse weather conditions. Where arrangements are cancelled, full refunds will be provided by Tempo Holidays.

## PAYMENT TERMS

### STANDARD DEPOSIT

A deposit of \$700.00 per person, is required within 7 days of making the booking, to secure your reservation, irrespective of the status of the booking. Failure to pay the deposit on time may result in your booking being cancelled.

### ADDITIONAL CHARGES

Any reservation that has to be rebooked due to expiry of the booking through non payment of a deposit will be subject to an amendment fee of \$33 in addition to immediate payment of the deposit. If we are unable to confirm the initial booking the deposit will be refunded in full. You will be notified at the time of booking if any additional deposit requirements apply.

### FINAL PAYMENT

Final payment is due 70 days prior to tour departure. Exceptions to this are bookings made less than 70 days prior to tour departure where full payment is required immediately. If you fail to meet payment conditions The Company reserves the right to cancel the booking and apply the appropriate cancellation charges.

## AIRFARES

The tour may be purchased in two ways. Firstly, as an air/land package which includes air travel in economy class from Melbourne, Sydney or Brisbane and return using the services of Qantas, American Airlines and/or other airlines as required. Secondly, the tour may be purchased with the exclusion of airfares, except in the case of the following airfares which are included to ensure the group travel together, in economy/coach class - between Honolulu and Hilo return, and Tucson via Dallas to Orlando. Where passengers elect to purchase airfares separately from the package it should be noted that no responsibility will be taken by the Company for loss if it is necessary to amend or cancel these airfares for any reason, including situations where the tour does not operate, or passengers are unable to connect with the land or air services for any reason. Airport transfers where mentioned in the itinerary only include services in association with group flights. Passengers travelling on other flights will be responsible for their own airport/hotel transfers where this occurs.

While airfares are quoted from Melbourne, Sydney and Brisbane, travel from other cities is permissible provided that passengers pay their own way to and from one of the cities mentioned.

Airfares used as part of this package are subject to a certain number of passengers travelling together on all sectors. Some concession to stay on after the tour is completed in Orlando or Dallas may be possible, provided that arrangements are made with the Company, prior to final payment. Concessions will be determined on a first come first served basis, and will be subject to availability on the airlines concerned. Any additional expenses for taxes, and land arrangements will be the responsibility of the passengers.

## AMENDMENTS

Except as stated below, no fee will be charged for the first amendment or to extend an existing booking. For second and subsequent alterations, excluding extensions or additions, a fee of A\$33 per booking applies. A proposed amendment or name change may be treated as a cancellation. Any additional charges applied by suppliers are payable by you.

## ADDITIONAL CHARGES

Document Re-issue Fee: A\$66 for any amendment made which necessitates re-issue of documents. This may be in addition to any other amendment fee charged by our suppliers.

Credit Card Payment: A fee of 2% will be charged on the value of the amount being charged to all credit card payments and will be added to the amount being paid.

Courier Fee: Where vouchers, tickets and travel documents are sent via specialist courier this cost will be charged to your booking.

## INVOICE ERRORS OR OMISSIONS (E&OE\*)

We reserve the right to correct any errors in rates quoted or calculated for any service, notwithstanding that the invoice may have been paid in full. All confirmed bookings are issued with an invoice detailing the services booked. If any service is still on request this will be indicated on the invoice. It is the responsibility

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of the travel agent to ensure all invoice details are correct and the client acknowledges all cancellation conditions.

## DOCUMENTATION

Travel documentation will normally be issued two weeks prior to departure. Documentation will not be issued until we are in receipt of full payment. Issuance of documentation does not absolve responsibility for any outstanding payments due.

## CANCELLATIONS

All cancellations must be made in writing through The Company in Australia. No responsibility is taken for cancellations of hotel bookings or other services made directly by the client or the client's travel agent with the service provider, regardless of whether written proof is given.

## PARTIAL CANCELLATION

Cancellation of confirmed services forming part of an existing booking will incur cancellation fees as listed.

## CANCELLATION FEES

Our standard schedule of cancellation fees is as follows. The departure date refers to the departure date of the tour from Australia, and includes cancellation of flights where these have been purchased as part of the package:

- 70 days + prior to departure: forfeiture of deposit.
- Inside 70 days: 100% of total tour cost.

If you fail to check-in at your designated hotel as confirmed, 100% No Show Fee will be charged.

## REFUNDS

No refund will be given for any service which is not used by you due to late arrival, early departure, or by choice. This includes the failure of any transportation to operate as scheduled. The Company does not authorise any supplier to promise refunds on its behalf. Air tickets issued in association with this tour will be subject to their own fare conditions as set down by the airline concerned. In some cases air tickets may attract 100% cancellation charges if they are amended or cancelled after issue.

## TRAVEL INSURANCE

Travel insurance is not included in our prices. We strongly recommend that you purchase travel insurance from your travel agent at the time of booking to cover yourself against loss of monies paid in the event of cancellation due to illness or other unforeseen circumstances; as well as for medical expenses, loss of luggage and other expenses incurred while travelling.

## LOCAL REPRESENTATIVES

Contact details of our local representatives are included in documentation. Please do not hesitate to contact local representatives for any assistance with difficulties or changes. If you need to alter your arrangements once overseas or to add services to your booking you may do this through our local representative. Any additional costs incurred therein must be paid directly. We cannot be held responsible for any subsequent complaint with arrangements booked directly with a supplier abroad. Cancellations of confirmed services must be notified through The Company even if you have advised the local representative. The Company does not authorise the employees of any overseas supplier to promise refunds to clients.

## CONSUMER CLAIMS

We endeavour to ensure that all your arrangements proceed smoothly. However, should a problem occur during your travels it is essential and most practical to try to resolve it locally with the service provider. If you are unable to resolve the matter, it should be referred to our local representative immediately. If this is not possible The Company should be informed immediately. If you are unhappy with your hotel room please inform the duty manager so the situation may be rectified on the spot. If you fail to take these steps any claim to compensation may be reduced or denied. If you have an unresolved complaint this should be put to us in writing detailing the efforts that were made with the local operator to resolve the issue. Please send this with supporting documentation, via your travel agent, within 30 days of the date of the service. No claim made after this period will be considered.

## TIPPING

Our prices include tipping to tour guides, drivers, and hotel portage for services which are included in the itinerary. They do not include tipping for items which are not covered within the price.

## OVERBOOKING

Overbooking is common practice among airlines and hotels. Client/s accept that any claim arising from overbooking may only be made against the airline or hotel concerned. Without prejudice to the foregoing, The Company will take every possible action to protect the Client's interest should overbooking occur.

## THE COMPANY

"The Company" means Tempo Holidays Pty Ltd trading as Cox & Kings. ABN 51007331213. Vic. License No. 31341.

## BROCHURE CONTENT

Every effort has been made to ensure that the brochure is accurate at the time of publication. The Company shall not be liable for any injury, damage or loss caused by any unintended inaccuracy. If for reasons beyond The Company's control, and if The Company determines in the interest of safety and security or for operational reasons to change your package arrangements, modify or cancel scheduled services and/or accommodation, either in whole or in part we reserve the right to do so, and will endeavour to provide alternative arrangements of the same standard as that originally booked.

## COSTS NOT INCLUDED IN PRICES SHOWN

Airfares and airport departure taxes, unless otherwise stated, visa and passport costs, travel insurance, vaccination and medical expenses, excess baggage, local government taxes and charges such as bed tax and city tax, laundry, postage, phone calls, fax/email charges, beverages, items of a personal nature, tips and meals not mentioned on itinerary.

## COMPANY RESPONSIBILITY

The Company is not itself a carrier or hotelier, nor do we own aircraft, hotels, coaches or cruise vessels. The services that The Company supplies consist of arranging and coordinating accommodation, tours, cruises and transfers, making bookings and issuing vouchers to be

redeemed by suppliers. We exercise every care in the selection of reputable airlines, tour operators, coach operators, hotels and other suppliers of the various travel services used in these tours. It is important to note, therefore, that all bookings with The Company are subject to the terms and conditions and limitations of liability imposed by airlines, coach operators, hoteliers, and other service providers including but not limited to shipping, rail, car hire and restaurant operators, whose services we utilise, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage of baggage.

We always do our best to ensure that your holiday arrangements are satisfactory, and we accept liability for, but only to the extent of, any loss or damage sustained by you as the result of our negligence, or that of our employees or agents. However The Company does not accept any liability of whatever nature for the acts, omissions or default whether negligent or otherwise, of those airlines, coach operators, shipping and cruise companies, hoteliers or other persons providing services in connection with your tour arrangements pursuant to a contract between themselves and yourself (which may be evidenced in writing by the issue of a ticket, voucher, coupon or the like) and over which The Company has no direct and exclusive control.

The Company does not accept responsibility in contract or in tort (actionable wrong) for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which is beyond its control, or which are not preventable by reasonable diligence on the part of The Company, including but not limited to war, civil disturbance, fire, flood, unusually severe weather, acts of God, acts of Government or any other authorities, accidents to, or failure of machinery or equipment, or industrial action (whether or not involving our employees and even though such actions may be settled by acceding to the demands of a labour group).

## CLIENTS' RESPONSIBILITY

You should familiarise yourself with any health, passport or visa requirements that may be applicable in the areas that you intend visiting. You shall be responsible for all entry, exit, health and other documents required by law, regulations, orders, demands or requirements of the countries visited or transited. We will not accept liability for any loss or expense due to your failure to comply. You will be liable for any additional costs incurred (whether by the client or by The Company on the client's behalf), as a result of failure to comply with such requirements. You accept that you may be travelling through areas of political or climatic instability, high altitude and remote areas without proper medical services, and accept the associated risks. It is your duty to inform us of any circumstances of which we should be aware, such as medical conditions and other facts which could impact on the smooth running of your travel arrangements. The making of a booking constitutes your acceptance of all booking terms and conditions as described herein and forms the basis of your contract with The Company.

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Booking reference number [ ] Date departing Australia [ ]

PERSONAL DETAILS - One form to be completed per person

Form fields for personal details: Title, Surname, Other names as shown on passport, D.O.B, Nationality, Passport number, Passport expiry date, Address, Suburb, State, Postcode, Email, Work Phone, Home Phone, Mobile, Emergency contact name, Emergency contact number.

PACKAGE DETAILS

Form fields for package details: Land Package Only (Double, Twin Share, Single), Special Requests (Non smoking room, Smoking room, Special meal requests, Disabilities, Medical requirements), Qantas Frequent Flyer number, Flight is required from (Melbourne, Sydney, Brisbane).

PAYMENT DETAILS

Form fields for payment details: Name of cardholder, Card type (Visa, Mastercard, Diners Club, American Express), Card number, Expiry Date, Total amount to be charged to card (A\$), This amount is for (deposit, final payment), \*Please note a credit card processing fee will be charged in addition to the total amount. The processing fee is 2% for Visa, Mastercard, Diners Club and American Express. [ ] Please check this box if you give permission for Cox & Kings Travel to automatically deduct the final payment from the credit card on file once the final balance is due.

Signed \_\_\_\_\_ Date \_\_\_\_\_

DIRECT DEPOSIT

Tempo Holidays' bank details are below if you wish to pay by direct deposit. Bank: National Australia Bank Account Name: Tempo Holidays Pty Ltd BSB: 033 090 Account Number: 431576 \*\*\*Please remember to include your booking number in the description field so that the payment can be applied to your booking.

CHEQUE PAYMENT

Cheques payable to Tempo Holidays Please attach this form to your cheque if you are mailing your payment to Tempo Holidays.

ACKNOWLEDGEMENT OF COX & KINGS BOOKING TERMS & CONDITIONS

[ ] Please check the box to confirm you understand and agree to the booking terms and conditions on behalf of all members of the party travelling.

Signed \_\_\_\_\_ Date \_\_\_\_\_

RETURNING THIS BOOKING FORM

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